

AFENET Secretariat
Lugogo House, Ground Floor (Wings B&C)
Plot 42, Lugogo By-Pass
P.O BOX 12874, Kampala, Uganda
Tel: +256 417 700 650
Fax: +256 312 265 595
www.afenet.net

Job Opportunity

Date: Wednesday December 20, 2023

Program: HIV/TB-Health Systems Strengthening and Workforce Capacity Building

Duty Station: South Sudan

Application deadline: Tuesday January 16, 2024

Background:

African Field Epidemiology Network (AFENET) is a not-for-profit organization, networking and service alliance of African Field Epidemiology and Laboratory Training Programs (FELTPs), and other applied epidemiology training programs in Sub Saharan Africa. Through its member field epidemiology training programs, AFENET is dedicated to supporting African ministries of health build strong, effective, and sustainable programs with capacity to improve public health systems. AFENET's vision is to ensure a *"Healthier Africa"* by effective prevention and control of epidemics and other priority public health problems in Africa.

The United States Centres for Disease Control and Prevention under the President's Emergency Plan for AIDS Relief (PEPFAR) is collaborating with AFENET and other partners to support the South Sudan Ministry of Health accelerate progress towards attaining the UNAIDS 95-95-95 target for HIV epidemic control. Specifically, the AFENET led interventions seek to improve National and Sub-National human resource capacity to enable delivery of quality HIV/TB services and strengthen the National health information system (HIS) to generate quality health data for informed decision making and resource mobilization for HIV/TB programming. The interventions include: 1) Support Human Resources for health skills development for HIV/TB service delivery through the Extension for community healthcare outcomes (project ECHO) platform 2) providing above-site Health Information System (HIS) technical support and coordination for sustainable overall health and HIV/TB program implementation; 3) strengthening National HIV/TB and overall, Health Program monitoring & evaluation at the national, state and county levels; and 4) planning and coordination of differentiated service delivery models with a focus on community HIV prevention activities to promote use of community services.

AFENET is seeking to recruit qualified & experienced **individuals of South Sudanese Nationality** to serve in various capacities:



Post

Job Title: IT Officer

Number of vacancies: 01 (one)

Duty Stations: Juba, South Sudan

Position summary

The IT Officer will work closely with the other team members and provide technical support and assistance to support program activities through ICT. The candidate will serve as a key IT technical team member who supports the program's IT solutions. This role involves troubleshooting hardware and software issues, installing, and configuring computer systems, and ensuring the smooth operation of the organization's ICT infrastructure.

Duties and Responsibilities:

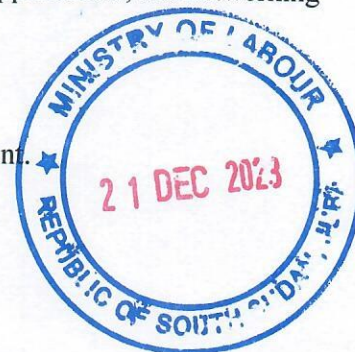
- Monitor internet data usage across all 54 ECHO sites using Cisco Meraki routers and recommend innovation solutions
- Supports VSAT internet T12/, T24 & C, KA, & KU-band installations and HF/VHF radio management maintenance
- Design, develop and implement systems and databases for geospatial data and standardized geographic data for ECHO project
- Create infographic designs using Canva software for visual communication, graphical designs & editing using Adobe suite & Corel Draw software
- Maintain an up-to-date inventory of ICT software/ licenses and Equipment
- Supervise all IT Champions in field locations where ECHO Project is implemented
- Provide office IT support and network administration, including routine troubleshooting, maintenance & hardware/software upgrades
- Ensure information & IT systems are protected and consistent with information security policy, procedures & standards
- Ensure adherence to IT standard operating policies and procedures
- Maintain IT user guide and ensuring user compliance with IT policies & guidelines

Qualifications and experience:

- A bachelor's degree in computer science, information technology, or a related field is preferred.
- At least two (2) years of IT support and basic system programming.
- Proven experience in providing technical support in a professional environment.



- Strong knowledge of computer hardware, operating systems, software applications, and networking principles.
- Familiarity with IT service management frameworks and tools.
- Excellent problem-solving and analytical skills.
- Effective communication and interpersonal skills.
- Ability to work independently and collaboratively in a team environment.
- Strong attention to detail and organizational skills.
- Flexibility to work outside regular business hours when necessary.



Remuneration:

Competitive based on qualification and experience.

How to apply: Submit your resume, application letter, and relevant documentation to:

- The Administration & Human Resource Office
- African Field Epidemiology Network (AFENET)
- <https://recruitment.afenet.net> and a copy on Email: sec@afenet.net

*ONLY successful candidates shall be contacted for an interview.

Please note that all applications should be sent online / physical by close of business 5:30 pm (EAT) Tuesday, January 16th 2024.

Note: More details about this position can be obtained from our website: www.afenet.net

